

YES Interagency Government Team Monthly Report

Group: YES Communications Strategic Planning Workgroup

Date: June 2023

Baseline Report Date: August 2020

Current Tasks and Deadlines/Target Dates:

(Highlights are updates)

- Collaborate with the Division of Behavioral Health on a series of communications about HB 233 (I.C. 16-2426A) to aid families and hospital staff in understanding the process and options they have with state supports leading up to and after discharge from a hospital or residential placement. The communications will also discuss the role of the Quick Reaction Team in helping families during and after the discharge process, address frequently asked questions, and provide important contacts for families.
 - Additional sponsor review underway
- **Make YES website updates**
 - Updates completed on Getting Started-Parents page to consolidate "Resources" list for improved navigation.
 - Spanish Resources linked to all from one place, at the top of the list. Singular links removed.
 - All videos moved to the Help for Parents menu in a new video section.
 - Repetitive Contact links removed, due to the visibility in the main menu and later on the page.
 - Repetitive Concern and Complaint links removed, including to the Concern and Complaint process, due to the visibility later on the page.
 - A link to "Resources" moved to the Help for Parents section
 - A Quick Start Guide link removed due to the visibility in the main menu.
- **Document translation:**
 - As discussed with the translation contractor, a uniform Spanish term for SED, "trastorno emocional grave," will be used consistently for serious emotional disturbance (SED) in Youth Empowerment Services document translations moving forward.
 - Any historical documents containing inconsistencies with this term will be updated to match.
 - Translation of 3 documents is currently in progress, including an update to the Concerns and Complaints Process.
- **Wraparound Referral Form**
 - Development of a web-based Wraparound Referral form that would live on the YES.idaho.gov website has started.
 - Discussions of needed releases and written agreements with website hosts are ongoing.

Describe Any Barriers/Roadblocks:

N/A

Requests & Updates

- The YES Communications Strategic Planning Workgroup is working to build a list of communications that may have been identified as needs by other workgroups or subcommittees. If you have any external communication needs for public audiences, please e-mail Jon Meyer, Jonathan.Meyer@dhw.idaho.gov so the workgroup can add it to their list and work to prioritize upcoming communication development.

Describe Resources That Are Needed to Meet Timeline:

- Use of DBH administrative support for meetings, and other staffing resources as identified for Specific Communication Teams.

Additional Information the IGT Needs To Know: (anecdotal, relevant input, news, etc.)